To our community,

On July 16, 2020, our third-party vendor, Blackbaud, informed us that, in May 2020, Blackbaud suffered a cyber incident which resulted in potential unauthorized access to certain information maintained by Blackbaud. Blackbaud is a cloud computing provider that offers customer relationship management and financial services tools for many independent schools, universities, and non-profit organizations. Unfortunately, Blackbaud’s incident impacted a significant number of these organizations, including the Oregon Shakespeare Festival.

Upon learning of this event, we immediately commenced an investigation to determine what, if any, sensitive Oregon Shakespeare Festival data was potentially affected. Our investigation is active and ongoing at this time, and we continue to take steps to better understand what happened. Blackbaud advised that they worked with forensic experts and law enforcement to investigate this incident. Blackbaud also reported to us that this incident did not involve information such as Social Security numbers, credit card information, or bank account information. The Oregon Shakespeare Festival uses Blackbaud to store information for our vendors, including address information. However, in an abundance of caution, we continue to investigate to confirm Blackbaud’s assurances and better understand what occurred.

Please know that we take this incident and the security of the personal information entrusted to us very seriously, and we are diligently working to determine the full nature and scope of this incident. While we work to better understand this event, we are reaching out to all of you, as valued members of our community, in the interest of transparency. We sincerely regret any concern this incident may cause you and will communicate, as necessary, pending the result of our investigation.